

To Our Valued Customers:

At Texas Ace, we are closely monitoring the COVID-19 outbreak with the attention it deserves. As we all try to navigate these new challenges, Texas Ace will continue to support the needs of our customers and our community by remaining fully committed to following all CDC protocols.

Among many of our safeguards, includes our technicians taking additional precautions with hand sanitizers and disinfecting wipes prior to entering a customer's home and upon exit. We believe taking such proactive measures benefits both the customer and the employee. We are also actively encouraging any employee exhibiting any symptoms to stay home until either they become non-symptomatic, and fever-free or have received a clearance from their physician. Further, we have encouraged all of our employees to practice safe respiratory etiquette and hand hygiene.

We are fully committed to ensuring our actions reflect what is best for both our Texas Ace customers and our Texas Ace family. We are determined to deliver on the uncompromising levels of customer care and service you have come to expect.

Texas Ace has always been and remains the company who cares. We stand by you during these times of uncertainty and promise to be here with you every step of the way.

Thank you –

Texas Ace Heating & Air

<http://www.texasacehvac.com>

(817) 240-6701

